

## PRODUCT CARD

# Lift consultancy services

### Overview

Passenger lifts and combined goods/ passenger lifts provided for use in workplaces (e.g. offices and factories) are subject to the Lifting Operations and Lifting Equipment Regulations (LOLER) 1998.

Businesses providing this equipment have a legal responsibility for the safety of these installations and, as a result, they will require periodic thorough examination and inspection.

### How we can help?

We offer lift consultancy services through our experienced specialist engineers, who will visit your business to conduct thorough and comprehensive inspections tailored to individual needs.

Our lift consultancy service specialist engineers will work closely with you to ensure all relevant risks are correctly

identified and offer inspection and verification solutions for all types of lift installations to help you prevent any major accidents.

### Types of service offered

We offer a wide range of standard services and can tailor services to suit your needs:

- **Lift passenger release training** - we'll visit your workplace to train personnel on the release of trapped passengers. This service can be delivered on many types of lifts and platform lifts.
- **Lift passenger release risk assessment** - highlights all risks that personnel carrying out the lift passenger release will be exposed to and provide risk levels together with control measures and recommendations.



Lift inspections are vitally important not just to their successful operation, but to also demonstrate compliance and ensure the health and safety of those using them.

### Steve Ford

Special Services Manager,  
Allianz Engineering  
Inspection Services.

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- **Modernisation surveys** - carry out a lift survey in accordance with BS EN 81-80 to provide a gap analysis of the lift against this standard.

The report will include identified risks associated with the installation.

- **Pre-handover inspections** - we survey new or refurbished lift installations to verify that work has been carried out to specification and a satisfactory standard of workmanship, prior to the lift installation being accepted from the lift contractor.
- **Witness test and snagging** - this inspection takes place during the final testing of a lift installation. All critical safety tests are witnessed and a snagging report is provided of all outstanding items that require attention before the lift can go into service.

- **End of defect liability inspections** - we will survey a new or refurbished lift installation prior to the end of its defect liability period. This will ascertain whether the lift has been maintained correctly during this period and that there are no outstanding items that need to be addressed by the lift contractor under the defect liability.

### When should you use this service?

- If your lift is becoming troublesome or you are not satisfied with the service provided by your maintenance contractor.
- For independent inspections of new or refurbished lift installations prior to acceptance from the lift contractor and just prior to the end of the defect liability period.

- To train personnel to carry out safe passenger release from lifts in the event of a trap-in.
- If you require technical expertise to assist in the management of your lift installations.

### Other regulations or guidance to consider

- Lifting Operations and Lifting Equipment Regulations (LOLER) 1998
- Provision and Use of Work Equipment Regulations (PUWER) 1998
- BS 7255:2012 – Code of Practice for Safe Working on Lifts.



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### We also offer

At Allianz Engineering Inspection Services, we strive to keep our customers and our own engineers safe. In addition to our lift consultancy services, we offer comprehensive inspection and consultancy services relating to:

- Control of Major Accident Hazards Regulations (COMAH) regulations that aim to prevent and mitigate the effects of major accidents involving dangerous substances, which can cause serious damage or harm to people and/or the environment.
- Electrical Testing including emergency lighting, fire alarm testing and thermal imaging in support of the Electricity at Work Regulations (EaWR) 1989.
- Energy Services designed to meet the requirements of the Energy Performance of Building Regulations 2007 (EPBR).

### For further information

To discuss how we can help you with your engineering needs, please contact:

Tel: 0345 076 0146

Email: [special.services@allianz.co.uk](mailto:special.services@allianz.co.uk)

Alternatively, visit us online at [allianz.co.uk/specialservices](http://allianz.co.uk/specialservices) for our full list of engineering services.