



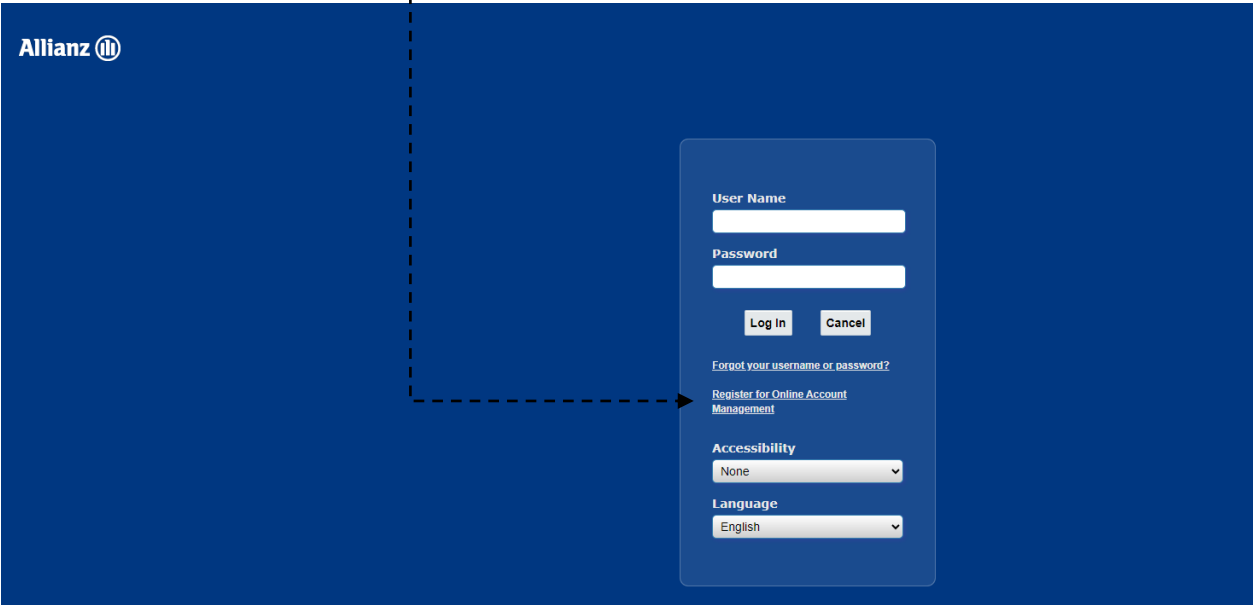
A guide to Online Account Management

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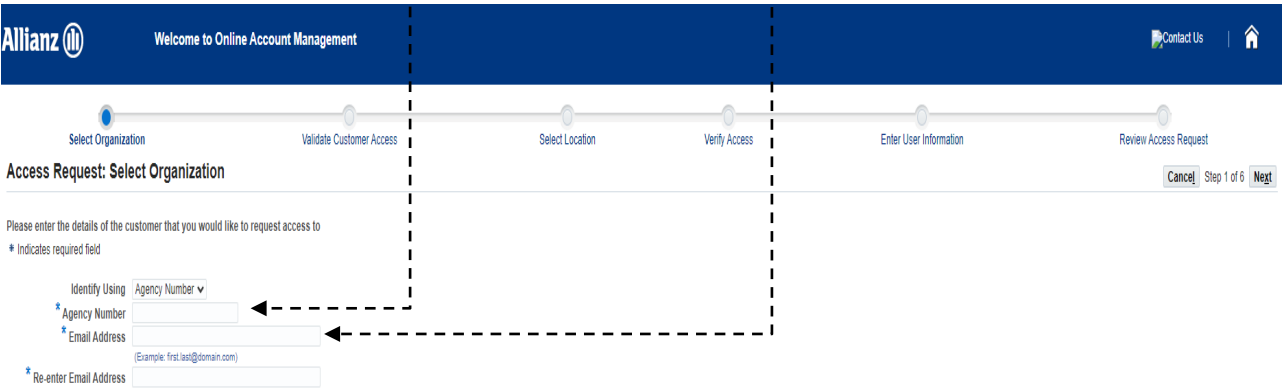
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Self Registration

- Select **Register for Online Account Management**



- Enter the **Agency number**, then enter the **email address** you will be using to login.



- Enter the **Unique ID*** provided by **AZP**. Please note that if you have three unsuccessful attempts your account will be temporarily locked for 24 hours.

***Please note:** This Unique ID would have been provided either in the initial email when requesting set up on Online Account Management or in the email when you requested additional access.

- Click on the **Select** button, then click **Next**.

- Fill in the **User Information** and select a **Password**. The Password **must** be 10 or more characters, **must not** use the symbols "%^&! nor contain repeating characters. Once all details are complete, click **Next**.

- Review the **User Details** and **Terms and Conditions** then tick the **box**. Click **Submit** once complete.

Access Request: Review Access Request

Please review both your registration information and our Terms and Conditions. Check the box to indicate that you have read and agreed with the terms and conditions prior to submitting your request.

Email Address Test@Allianz.co.uk
Prefix Mr.
First Name AZP
Middle Name
Last Name Test
Suffix
Phone Number

Customer Details

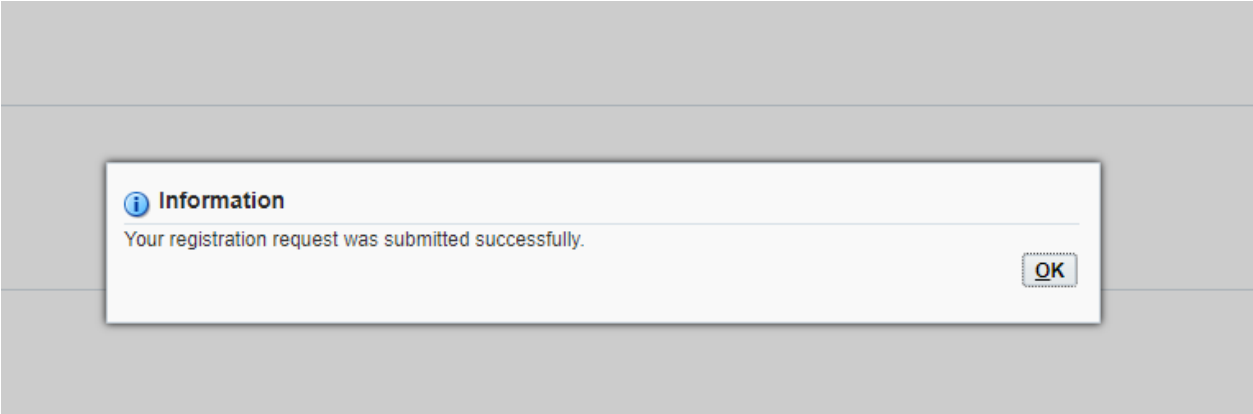
Account Number 9999
Name AZP Test
Location 69 Park Lane, Croydon, CR9 1BG, United Kingdom

Terms and Agreement

Review Terms and Conditions
 I have read and agree with the Terms and Conditions.

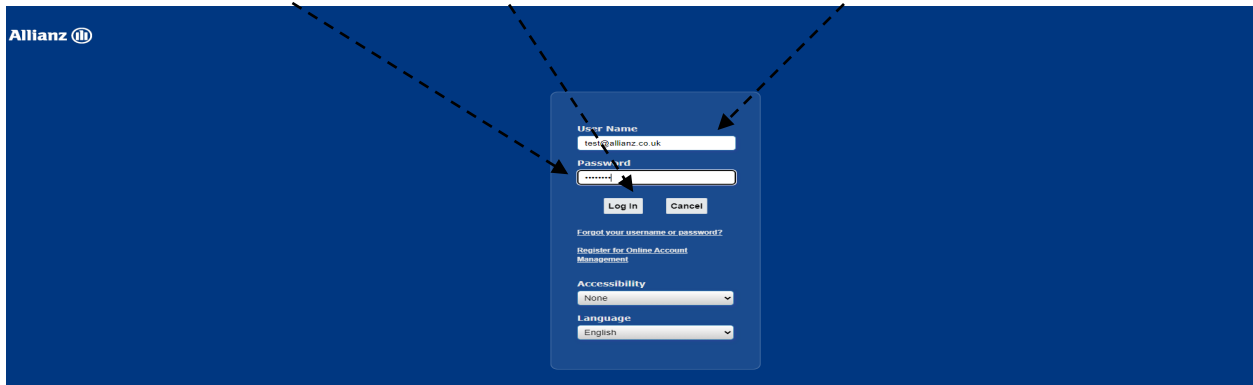
Cancel Back Step 6 of 6 Submit

- You are now registered for Online Account Management.

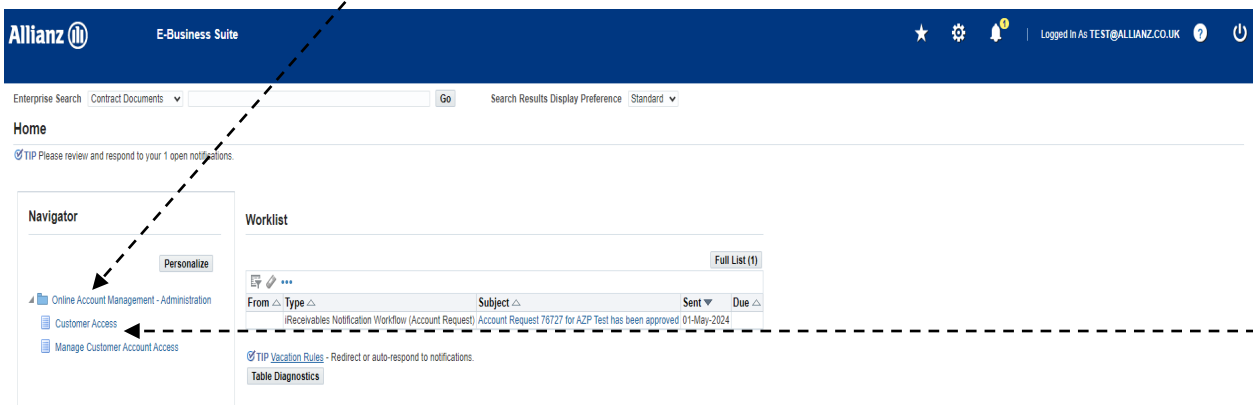


Accessing Online Account Management

- Using the link provided in the confirmation email enter your **Email address** in User name and your **Password**, then click **Login**

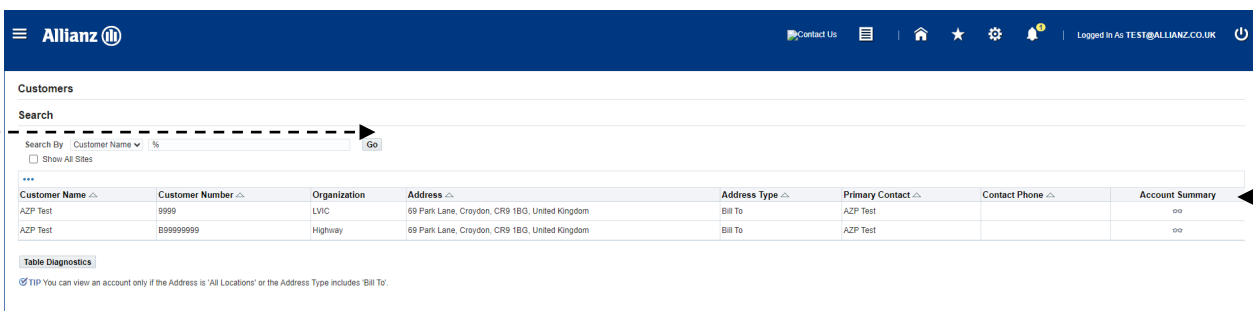


- Select **Online Account Management - Administration**, then click **Customer Access**



Please note: If Online Account Management is set up on a single broker, the step below is not applicable.

- Click **Go** while leaving the % in the search box and select the relevant account that you wish to manage online by clicking the icon in **Account Summary**



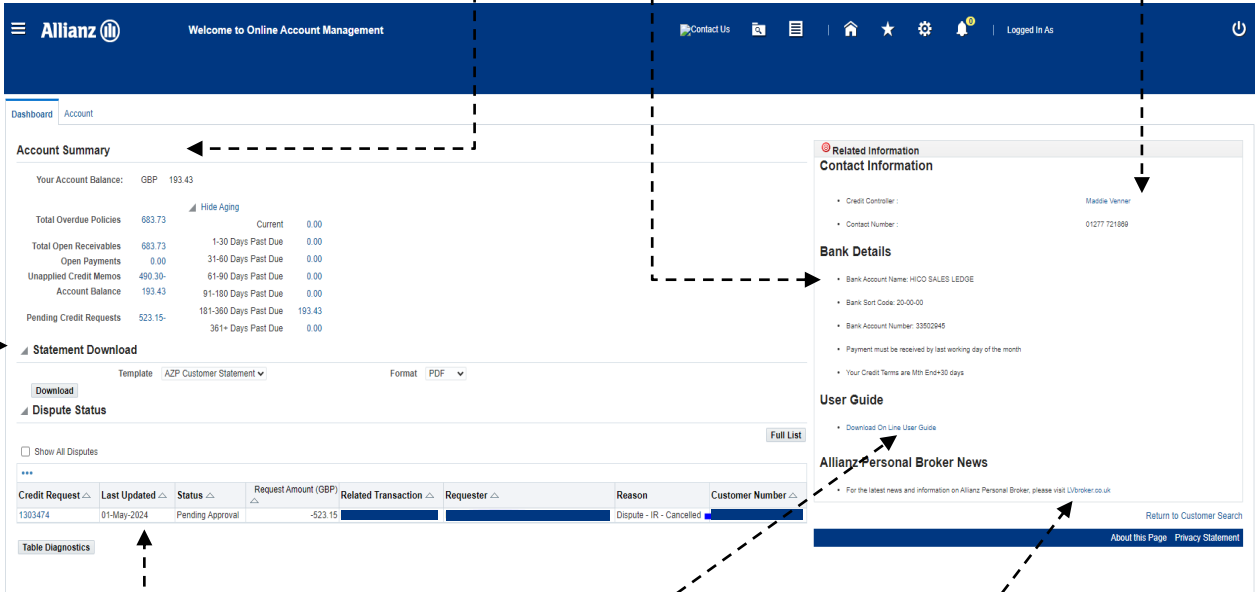
Home Page – Overview

Statement:
This section allows you to download your statement in multiple formats.

Account Summary:
Summary of debt, showing aging and disputed items. Click **Account Balance** to view all Transactions.

Bank Details:
Payment bank details for this account.
Please note: These details are different for LVIC & Highway.

Contact:
Credit Controller contact details.



Dispute Status:
Shows all outstanding disputed items.

User Guide:
Option to download Online Account Management User Guide.

AZP Broker News:
News and Updates from AZP Broker.

Disputing Policies

- Tick the **Select boxes** for the policies to be disputed, or search using the **Policy number** field

The screenshot shows the Allianz Online Account Management interface. At the top, there's a navigation bar with the Allianz logo and 'Welcome to Online Account Management'. Below that, there are tabs for 'Dashboard' and 'Account'. The main content area is titled 'My Account' and shows account details like 'Account Balance: 193.43' and 'Overdue Invoices: GBP 683.73'. There's a search section with filters for Status (Open/pending), Currency (GBP), and Transaction Type (All Transactions). Below the search filters, there are fields for Transaction Amount and Transaction Date. A table of transactions is displayed with columns for Policy Number, Broker Reference, Policyholder, Transaction Type, Transaction Date, Policy Type, Gross, IPT, Commission, Comm %, Original Amount, Balance Outstanding, Due Date, Type, Status, and Dispute Status. The table has three rows of transactions. A dashed box highlights the search filters and the table. A dashed arrow points from the 'Dispute' button in the table to the next step.

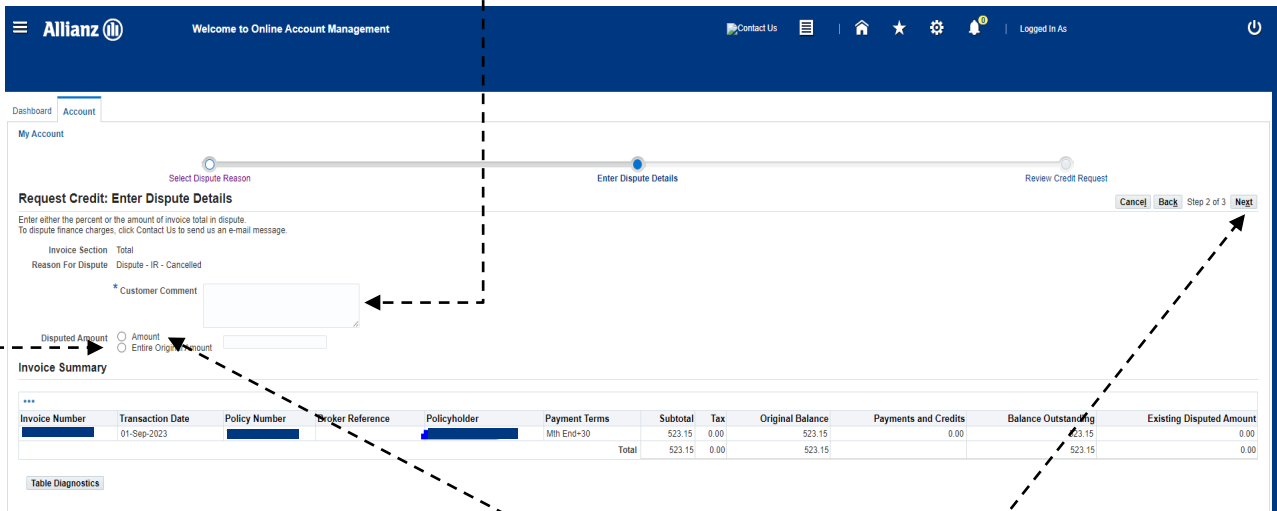
- Once all the policies are added, click **Dispute**.

Please note: You can dispute multiple policies at the same time, as long as the reason for the dispute is the same.

- Select the **Reason for Dispute** from the drop down list and then click **Next**.

The screenshot shows the Allianz Online Account Management interface at the 'Request Credit: Select Dispute Reason' step. The page has a progress bar at the top with three steps: 'Select Dispute Reason', 'Enter Dispute Details', and 'Review Credit Request'. The main content area is titled 'Request Credit: Select Dispute Reason' and includes a sub-header 'Request Credit: Select Dispute Reason'. Below that, there's a dropdown menu for 'Reason For Dispute' with a list of options: 'Dispute - IR - Cancelled', 'Dispute - IR - Commission', 'Dispute - IR - Copy Docs Required', 'Dispute - IR - Duplicate', 'Dispute - IR - Lapse', 'Dispute - IR - NTU', 'Dispute - IR - Premium', and 'Dispute - IR - Wrong Account'. Below the dropdown menu, there's an 'Invoice Summary' table with columns for Invoice Number, Transaction Date, Policy Number, Broker Reference, Policyholder, Mth End, Total, Tax, Original Balance, Payments and Credits, Balance Outstanding, and Existing Disputed Amount. The table has one row of data and a total row. A dashed box highlights the 'Reason For Dispute' dropdown menu. A dashed arrow points from the 'Next' button to the next step.

- Enter your comments on the next screen to explain in further detail the **Reason for the Dispute**. This is **mandatory** and will ensure swift turn around of queries.



Request Credit: Enter Dispute Details

Enter either the percent or the amount of invoice total in dispute. To dispute finance charges, click Contact Us to send us an e-mail message.

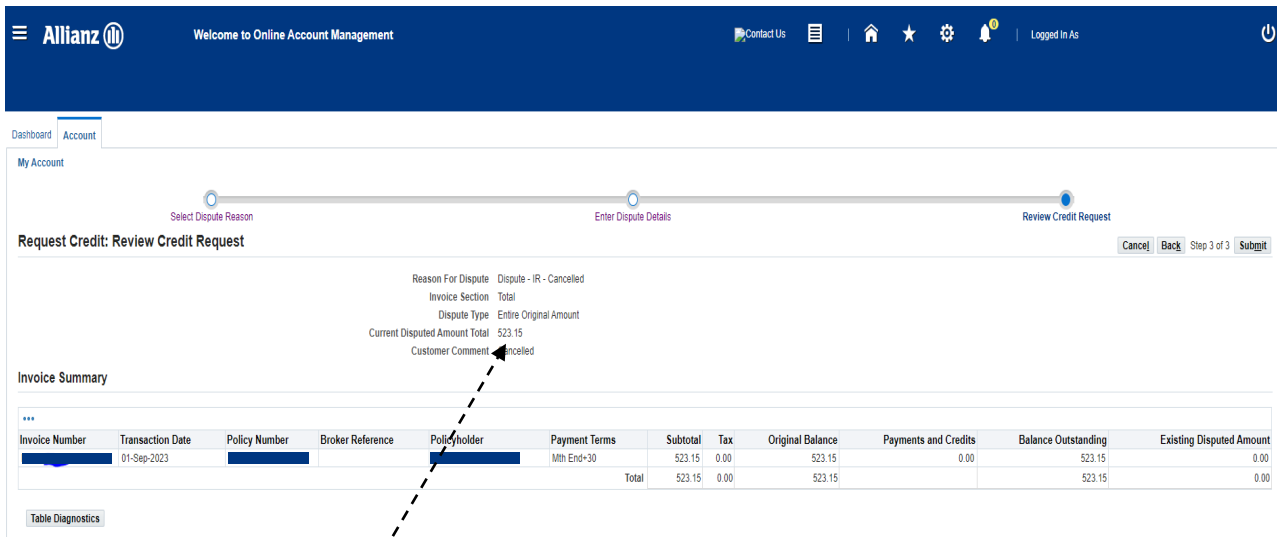
Invoice Section Total
Reason For Dispute Dispute - IR - Cancelled

* Customer Comment

Disputed Amount Amount Entire Original Amount

Invoice Number	Transaction Date	Policy Number	Broker Reference	Policyholder	Payment Terms	Subtotal	Tax	Original Balance	Payments and Credits	Balance Outstanding	Existing Disputed Amount
	01-Sep-2023				Mth End+30	523.15	0.00	523.15	0.00	523.15	0.00
Total						523.15	0.00	523.15		523.15	0.00

- If disputing part of a policy then you need to select **Amount** and then enter the amount that you wish to dispute in the box provided, then click **Next**. Otherwise simply select **Entire Remaining Amount** and click **Next**.



Request Credit: Review Credit Request

Reason For Dispute Dispute - IR - Cancelled
Invoice Section Total
Dispute Type Entire Original Amount
Current Disputed Amount Total 523.15
Customer Comment Cancelled

Invoice Number	Transaction Date	Policy Number	Broker Reference	Policyholder	Payment Terms	Subtotal	Tax	Original Balance	Payments and Credits	Balance Outstanding	Existing Disputed Amount
	01-Sep-2023				Mth End+30	523.15	0.00	523.15	0.00	523.15	0.00
Total						523.15	0.00	523.15		523.15	0.00

- Confirm the **Dispute Details**, click **Submit** button.

- Your dispute has now been submitted.

 **Confirmation**

This dispute request was submitted for approval on 01-May-2024. The requester will receive an email whenever there is a change of status to this dispute. The email will include LV= response to your dispute. We aim to respond to your dispute as soon as possible, but please note that it may take up to 4 weeks.

[Return to Account Details](#)[View Credit Memo Request](#)

Making a Payment - Immediate Payment

- When selecting policies to be paid, you can choose to display all policies on the account or only those within a specific date range. Select the date you wish to view in the **'Due Date' To** field and click **Go**.

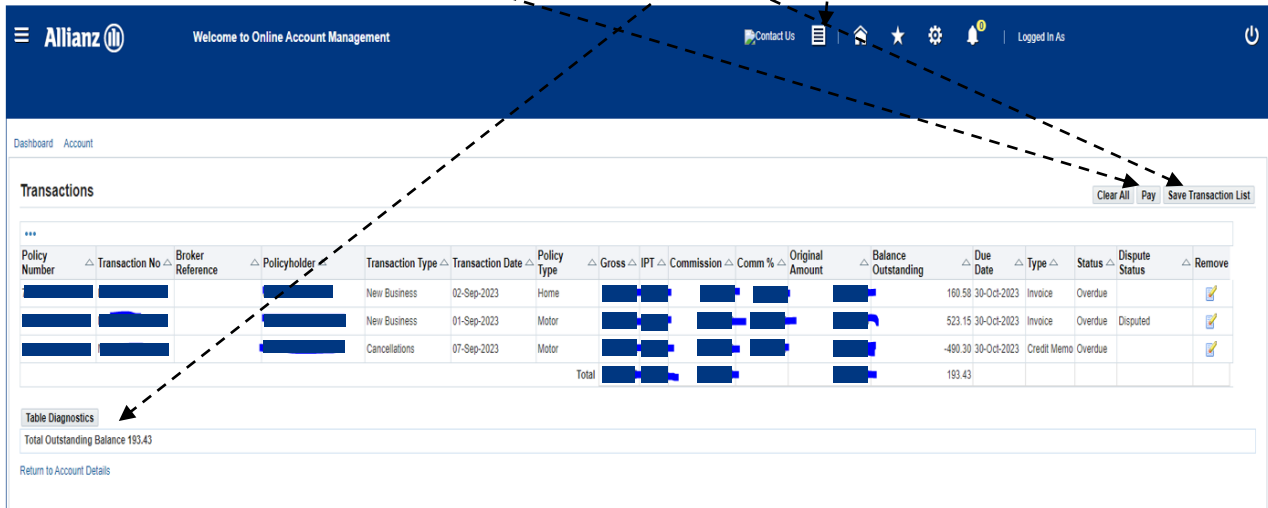
The screenshot shows the Allianz Online Account Management interface. The search section includes filters for Status (Open/pending), Currency (GBP), and Transaction Type (All Transactions). Under 'Hide More Search Options', there are fields for Transaction Amount From/To, Transaction Date From/To, and Due Date From/To. A 'Go' button is highlighted with a dashed arrow pointing to the 'Due Date To' field. Below the search filters, a table displays transaction details. The table has columns for Policy Number, Broker Reference, Policyholder, Transaction Type, Transaction Date, Policy Type, Gross, IPT, Commission, Comm %, Original Amount, Balance Outstanding, Due Date, Type, Status, and Dispute Status. Three transactions are listed: Cancellations (07-Sep-2023, Motor), New Business (02-Sep-2023, Home), and New Business (01-Sep-2023, Motor). Summary statistics show 3 total transactions, a total original amount of 193.43, and a total remaining amount of 193.43.

- To select the policies to be paid, you have several options; you can choose to tick the individual **Select boxes**, **Select All Transactions** on the account, or **Select** the transactions from the page displayed.

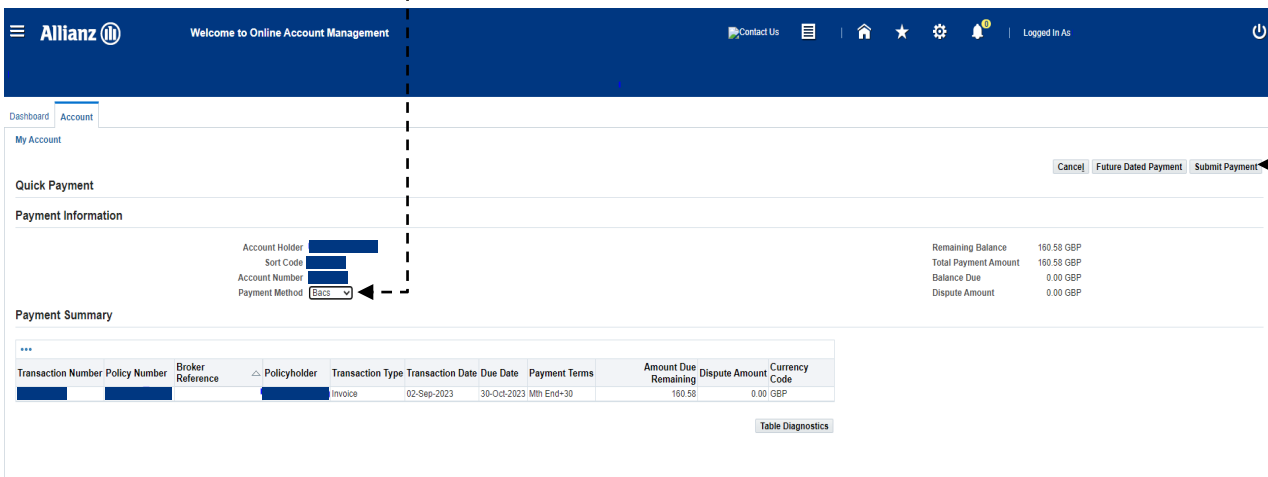
This screenshot is similar to the previous one but highlights the selection options. A dashed arrow points to the 'Select All' checkbox above the table. Another dashed arrow points to the 'Pay' button in the 'Select Transactions' row. A third dashed arrow points to the 'Add to Transaction List' button. The table content remains the same as in the previous screenshot.

- When all selections have been made, click **Pay**. If you would like to pay multiple policies, select **Add to Transaction List**.

- If Items have been added to the Transaction List, they will remain ticked on the account screen. Click the link in the top right corner to view the **Transaction List**. On this screen you can choose to **Save Transaction List** and come back to it at a later date. When a Transaction List has been saved, the policies listed will stay in the list until paid or cleared. The running total of all policies in the Transaction List is shown in the bottom left hand corner. Review the policies to be paid, and click **Pay**.



- Select a **Payment Method** from the drop down list and click **Submit Payment**



Transaction Number	Policy Number	Broker Reference	Policyholder	Transaction Type	Transaction Date	Due Date	Payment Terms	Amount Due Remaining	Dispute Amount	Currency Code
				Invoice	02-Sep-2023	30-Oct-2023	Mth End-30	160.58	0.00	GBP

Please note: If you have not signed up for Direct Debit collection, then select your payment method of either **BACS** or **Cheque**. If paying by **cheque**, you are required to complete the **Cheque reference** field with your **Cheque number**.

- Please follow the steps listed for the relevant payment type, and click the **View Payment** button.

Confirmation

We have received payment 322269 and applied it against the policies you selected.

BACS Payment Customers: Please click on the View Payment button and print the remittance and store for your records.

CHEQUE Payment Customers: Please click on the View Payment button and print the remittance. This printout should be attached with your returned cheque.

DIRECT DEBIT Customers: The payment notification is provided when you click the View Payment button. This is for information purposes only and shows the amount due which will be collected from your bank account by Direct Debit. The payment notification screen provides you with the notice of the date and amount of collection and serves as 3 days notice prior to the collection of the Direct Debit which you have authorised.

PLEASE NOTE: If funds are not received within 3 working days of your payment date, the receipt will be reversed and the policies will re-appear on your account.

[Return to Account Details](#)

[View Payment](#)

- Please click on the **Printable Page** button. This will print a remittance advice that you will need to attach to your **Cheque** when sending payment.

Online Account Management - Customer Payment

Customer Address: [Redacted]

Contact Name: [Redacted]
Contact Phone: [Redacted]
Contact Fax: [Redacted]

Payment Number: [Redacted] Payment Date: 01-May-2024
Deposit Date: 01-May-2024 Maturity Date: 01-May-2024
Customer Bank: [Redacted] Status: Confirmed
Customer Bank Account: [Redacted]
Customer Number: [Redacted] Customer Location: [Redacted]

Date	Activity Type	Activity Status	Amount (GBP)	Policy Number	Broker Reference	Policyholder	Original Transaction Amount	Transaction Balance
01-May-2024	Credit Memo	Applied	-23.35	[Redacted]	[Redacted]	[Redacted]	-23.35	0.00
01-May-2024	Credit Memo	Applied	-24.22	[Redacted]	[Redacted]	[Redacted]	-24.22	0.00
01-May-2024	Credit Memo	Applied	-121.29	[Redacted]	[Redacted]	[Redacted]	-121.29	0.00
01-May-2024	Invoice	Applied	23.70	[Redacted]	[Redacted]	[Redacted]	23.70	0.00
01-May-2024	Invoice	Applied	104.44	[Redacted]	[Redacted]	[Redacted]	104.44	0.00
01-May-2024	Invoice	Applied	137.19	[Redacted]	[Redacted]	[Redacted]	137.19	0.00
01-May-2024	Invoice	Applied	146.91	[Redacted]	[Redacted]	[Redacted]	146.91	0.00
01-May-2024	Invoice	Applied	362.11	[Redacted]	[Redacted]	[Redacted]	362.11	0.00
01-May-2024	Invoice	Applied	497.07	[Redacted]	[Redacted]	[Redacted]	497.07	0.00
01-May-2024	Invoice	Applied	552.07	[Redacted]	[Redacted]	[Redacted]	552.07	0.00
01-May-2024	Invoice	Applied	565.09	[Redacted]	[Redacted]	[Redacted]	565.09	0.00
01-May-2024	Invoice	Applied	811.40	[Redacted]	[Redacted]	[Redacted]	811.40	0.00
01-May-2024	Invoice	Applied	994.76	[Redacted]	[Redacted]	[Redacted]	994.76	0.00
01-May-2024	Payment	Confirmed	3,832.85	[Redacted]	[Redacted]	[Redacted]		

[Printable Page](#)

Table Diagnostics

Remittance Address: [Redacted]

Please send Cheque to:
Remittance Processing
Finance 0141
Liverpool Victoria
County Gates
Bournemouth
BH1 2NF
[Return to Account Details](#)

Making a Payment - Future Dated Payment

- When selecting policies to be paid, you can either choose to display all policies on the account, or only those within a specific date range. To select the date range enter the **Due Date To** you wish to view.

The screenshot shows the Allianz Online Account Management interface. The search filters are expanded, showing 'Due Date From' and 'Due Date To' fields. The 'Due Date To' field is highlighted with a dashed arrow. Below the search filters, there is a table of transactions with columns for Policy Number, Broker Reference, Policyholder, Transaction Type, Transaction Date, Policy Type, Gross, IPT, Commission, Comm %, Original Amount, Balance Outstanding, Due Date, Type, Status, and Dispute Status. The table shows three transactions: Cancellations, New Business, and New Business.

- To select the policies to be paid, you have several options; you can choose to tick the individual **Select boxes**, **Select All Transactions** on the account, or **Select** the transactions from the page displayed.

The screenshot shows the same Allianz Online Account Management interface as above. The 'Select All' checkbox is highlighted with a dashed arrow. Below the table, the 'Pay' button is highlighted with a dashed arrow. The table shows three transactions: Cancellations, New Business, and New Business.

- When all selections have been made, click **Pay**. If you would like to pay multiple policies, select **Add to Transaction List**.

- If Items have been added to the Transaction List, they will remain ticked on the account screen. Click the link in the top right corner to view the **Transaction List**. On this screen you can choose to **Save Transaction List** and come back to it at a later date. When a Transaction List has been saved, the policies listed will stay in the list until paid or cleared. The **running total** of all policies in the Transaction List is shown in the bottom left hand corner. Review the policies to be paid, and click **Pay**.

- Select a **Payment Method** from the drop down list and click **Future Dated Payment**

Please note: If you have not signed up for Direct Debit collection, then select your payment method of either **BACS** or **Cheque**. If paying by **cheque**, you are required to complete the **Cheque reference** field with your **Cheque number**.

My Account Cancel | **Submit Payment**

Advanced Payment Cancel | **Submit Payment**

Indicates required field
 Select Payment Method

Bank Account Previously Saved Bank Account

Previously Saved Bank Account

Select Details	Number	IBAN	Currency	Bank Name	Start Date	End Date
	24719	GBP	Natwest	04-Oct-2022		

Table Diagnostics
 Payment Summary

Payment Date: 01-May-2024

Transaction Number	Policy Number	Broker Reference	Policyholder	Transaction Type	Transaction Date	Due Date	Payment Terms	Amount Due Remaining	Payment Amount	Dispute Amount	Currency Code
		N/A		Invoice	11-Sep-2023	30-Oct-2023	1Mn Eln+10	1,043.95	1,043.95	0.00	GBP
								Total	1,043.95		

Table Diagnostics	
Remaining Balance	1,043.95 GBP
Total Payment Amount	1,043.95 GBP
Balance Due	0.00 GBP
Dispute Amount	0.00 GBP

- Amend the **Payment date** and **Payment amount** where applicable. Once changes have been made, select **Total** to recalculate the balance, then **Submit Payment**.
- Please follow the steps listed for the relevant payment type and click the **View Payment** button.

Confirmation **View Payment**

We have received payment 322269 and applied it against the policies you selected.

BACS Payment Customers: Please click on the View Payment button and print the remittance and store for your records.

CHEQUE Payment Customers: Please click on the View Payment button and print the remittance. This printout should be attached with your returned cheque.

DIRECT DEBIT Customers: The payment notification is provided when you click the View Payment button. This is for information purposes only and shows the amount due which will be collected from your bank account by Direct Debit. The payment notification screen provides you with the notice of the date and amount of collection and serves as 3 days notice prior to the collection of the Direct Debit which you have authorised.

PLEASE NOTE: If funds are not received within 3 working days of your payment date, the receipt will be reversed and the policies will re-appear on your account.

[Return to Account Details](#)

- Please click on the **Printable Page** button. This will print a remittance advice that you will need to attach to your **Cheque** when sending payment.

The screenshot shows the Allianz Online Account Management interface. At the top, there is a navigation bar with the Allianz logo and 'Welcome to Online Account Management'. A 'Printable Page' button is highlighted in the top right corner of the main content area. Below this, the page title is 'Online Account Management - Customer Payment'. The interface is divided into several sections: 'Customer Address' (with redacted fields), 'Contact Information' (Name, Phone, Fax), and 'Payment Details' (Payment Number, Date, Deposit Date, Maturity Date, Customer Bank, Status, Customer Bank Account, Customer Number, Location, and SUN/NO). A large table displays transaction data with columns for Date, Activity Type, Activity Status, Amount (GBP), Policy Number, Broker Reference, Policyholder, Original Transaction Amount, and Transaction Balance. Below the table is a 'Table Diagnostics' section with a 'Remittance Address' field and a note: 'Please send Cheque to Remittance Processing Finance P111 Liverpool Victoria County Gates Bourneville BH1 2PF Return to Account Details'.

Date	Activity Type	Activity Status	Amount (GBP)	Policy Number	Broker Reference	Policyholder	Original Transaction Amount	Transaction Balance
01-May-2024	Credit Memo	Applied	-23.28				-23.28	0.00
01-May-2024	Credit Memo	Applied	-24.23				-24.23	0.00
01-May-2024	Credit Memo	Applied	-121.28				-121.28	0.00
01-May-2024	Invoice	Applied	23.70				23.70	0.00
01-May-2024	Invoice	Applied	104.44				104.44	0.00
01-May-2024	Invoice	Applied	137.18				137.18	0.00
01-May-2024	Invoice	Applied	194.91				194.91	0.00
01-May-2024	Invoice	Applied	355.11				355.11	0.00
01-May-2024	Invoice	Applied	497.07				497.07	0.00
01-May-2024	Invoice	Applied	558.07				558.07	0.00
01-May-2024	Invoice	Applied	595.08				595.08	0.00
01-May-2024	Invoice	Applied	611.40				611.40	0.00
01-May-2024	Invoice	Applied	694.76				694.76	0.00
01-May-2024	Payment	Confirmed	3,832.85					

Adding Additional Accounts

- Select **Manage Customer Account Access**.

The screenshot shows the Allianz E-Business Suite interface. At the top, there is a navigation bar with the Allianz logo, 'E-Business Suite', and user information. Below this is a search bar and a 'Home' section with a notification. A 'Navigator' sidebar on the left contains a tree view with 'Online Account Management - Administration' expanded, showing 'Customer Access' and 'Manage Customer Account Access'. A 'Worklist' section on the right displays a table of notifications.

From	Type	Subject	Sent	Due
(Receivables Notification Workflow (Account Request))	Account Request	Account Request 76727 for AZP Test has been approved	01-May-2024	

- Select the **Request Additional Customer Access** button.

The screenshot shows the 'Manage Customer Account Access' page. It features a search bar for 'Customer Name' and a 'Go' button. Below the search bar, there are two buttons: 'Remove Access' and 'Request Additional Customer Access'. A table lists customer locations with columns for Organization, Customer Name, Customer Number, and Address.

Organization	Customer Name	Customer Number	Address
<input type="checkbox"/> LVIC	AZP Test	9999	69 Park Lane, Croydon, CR9 1BG, United Kingdom

- Enter the **Agency number** that you want to have access to online.

***Please note:** This agency number can be for either LVIC or Highway.

- Enter the **Unique ID** provided by **AZP**. Please note that if you have three unsuccessful attempts your account will be temporarily locked for 24 hours.

***Please note:** This Unique ID would have been provided either in the initial email when requesting set up on Online Account Management or in the email when you requested additional access.

- Click on the **Select** button, then click **Next**.

Select Organization	Customer Name	Customer Number	Address
<input type="radio"/> Highway	AZP Test	899999999	89 Park Lane, Croydon, CR9 1BG, United Kingdom

- Review the **Terms and Conditions** and tick the **box** once complete, then click **Submit**.

Access Request: Review Access Request

Please review both your registration information and our Terms and Conditions. Check the box to indicate that you have read and agreed with the terms and conditions prior to submitting your request.

Email Address: Test@Allianz.co.uk
Prefix:
First Name: AZP
Middle Name:
Last Name: Test
Suffix:
Phone Number:

Customer Details

Account Number: E99999999
Name: AZP Test
Location: 65 Park Lane, Croydon, CR9 1BG, United Kingdom

Terms and Agreement

Review Terms and Conditions
 I have read and agree with the Terms and Conditions.

- You will now have access to the additional agency when logging in.

Confirmation
Your registration request was submitted successfully.

Manage Customer Account Access

Search

Customer Name: %

Request Additional Customer Access | ***

Organization	Customer Name	Customer Number	Address
<input type="checkbox"/>			
No search conducted.			

Table Diagnostics

TIP You have access to the customer locations listed above

Viewing Disputed Policies

- On the **Home** page click on the symbol next to **Dispute Status**. This displays all outstanding disputed items.

The screenshot shows the Allianz Online Account Management dashboard. The 'Dispute Status' section is highlighted, showing a table of disputed items. A dashed arrow points from the play button icon next to 'Dispute Status' to the table.

Credit Request	Last Updated	Status	Request Amount (GBP)	Related Transaction	Requester	Reason	Customer Number
1303474	01-May-2024	Pending Approval	-523.15			Dispute - IR - Cancelled	

Downloading a Statement

- On the **Home** page click on the symbol next to **Statement Download**. Select the statement **Format** you require and click **Download**

The screenshot shows the Allianz Online Account Management dashboard. The 'Statement Download' section is highlighted, showing a 'Download' button and a 'Format' dropdown menu. A dashed arrow points from the play button icon next to 'Statement Download' to the 'Download' button.

Viewing Payments

- On the **Account** page select **Paid** from the Status drop down list and **Payments** from the Transaction Type drop down list. Once selected, click **Go**.

The screenshot shows the 'Account Details' section of the Allianz Online Account Management interface. The search filters are set to 'Status: Paid' and 'Transaction Type: Payments'. The 'Go' button is highlighted with a dashed arrow. Below the search filters, a table lists 17 transactions with columns for Payment ID, Status, Transaction Date, Apply Date, Applied to Transaction, Original Amount, and Remaining Amount. The total original amount is -114,856.26 and the total remaining amount is 0.00.

Payment ID	Status	Transaction Date	Apply Date	Applied to Transaction	Original Amount	Remaining Amount
224810	Closed	03-May-2022	03-May-2022	Multiple	-6,508.82	0.00
287104	Closed	01-Jun-2022	01-Jun-2022	Multiple	-3,122.40	0.00
289499	Closed	01-Jul-2022	01-Jul-2022	Multiple	-8,045.55	0.00
291955	Closed	02-Aug-2022	02-Aug-2022	Multiple	-5,916.12	0.00
294378	Closed	05-Sep-2022	05-Sep-2022	Multiple	-9,194.00	0.00
296998	Closed	04-Oct-2022	04-Oct-2022	Multiple	-7,959.99	0.00
299008	Closed	01-Nov-2022	01-Nov-2022	Multiple	-5,861.17	0.00
301471	Closed	02-Dec-2022	02-Dec-2022	Multiple	-1,817.19	0.00
303003	Closed	04-Jan-2023	04-Jan-2023	Multiple	-3,267.18	0.00
305902	Closed	02-Feb-2023	02-Feb-2023	Multiple	-5,777.00	0.00
308412	Closed	07-Mar-2023	07-Mar-2023	Multiple	-8,440.39	0.00
310983	Closed	03-Apr-2023	03-Apr-2023	Multiple	-8,289.88	0.00
312929	Closed	03-May-2023	03-May-2023	Multiple	-7,492.44	0.00
316119	Closed	06-Jun-2023	06-Jun-2023	Multiple	-10,791.35	0.00
317380	Closed	04-Jul-2023	04-Jul-2023	Multiple	-10,137.02	0.00
319889	Closed	03-Aug-2023	03-Aug-2023	Multiple	-6,018.24	0.00
321981	Closed	05-Sep-2023	05-Sep-2023	Multiple	-8,929.26	0.00

- Select the payment you would like to see details for by clicking on the relevant payment number

The screenshot shows the same 'Account Details' section as above. A dashed arrow points to the 'Payment ID' column in the table, indicating the next step in the process. The table data is identical to the previous screenshot.

- You will then be shown the details of the payment.

Dashboard Account

Welcome to Online Account Management

Contact Us | Home | Settings | Logged in

Online Account Management - Customer Payment Printable Page

Customer Address: [Redacted]

Contact Name: [Redacted]
Contact Phone: [Redacted]
Contact Fax: [Redacted]

Payment Number	Payment Date
[Redacted]	01-May-2024

Deposit Date	Maturity Date
01-May-2024	01-May-2024

Customer Bank: [Redacted] Status: Confirmed

Customer Bank Account: [Redacted]

Customer Number: [Redacted] Customer Location: [Redacted]

SUN1102

Date	Activity Type	Activity Status	Amount (GBP)	Policy Number	Broker Reference	Policyholder	Original Transaction Amount	Transaction Balance
01-May-2024	Credit Memo	Applied	-23.38	[Redacted]	[Redacted]	[Redacted]	-23.38	0.00
01-May-2024	Credit Memo	Applied	-24.22	[Redacted]	[Redacted]	[Redacted]	-24.22	0.00
01-May-2024	Credit Memo	Applied	-123.20	[Redacted]	[Redacted]	[Redacted]	-123.20	0.00
01-May-2024	Invoice	Applied	23.70	[Redacted]	[Redacted]	[Redacted]	23.70	0.00
01-May-2024	Invoice	Applied	104.44	[Redacted]	[Redacted]	[Redacted]	104.44	0.00
01-May-2024	Invoice	Applied	137.15	[Redacted]	[Redacted]	[Redacted]	137.15	0.00
01-May-2024	Invoice	Applied	194.91	[Redacted]	[Redacted]	[Redacted]	194.91	0.00
01-May-2024	Invoice	Applied	352.11	[Redacted]	[Redacted]	[Redacted]	352.11	0.00
01-May-2024	Invoice	Applied	497.07	[Redacted]	[Redacted]	[Redacted]	497.07	0.00
01-May-2024	Invoice	Applied	508.07	[Redacted]	[Redacted]	[Redacted]	508.07	0.00
01-May-2024	Invoice	Applied	558.09	[Redacted]	[Redacted]	[Redacted]	558.09	0.00
01-May-2024	Invoice	Applied	611.40	[Redacted]	[Redacted]	[Redacted]	611.40	0.00
01-May-2024	Invoice	Applied	694.75	[Redacted]	[Redacted]	[Redacted]	694.75	0.00
01-May-2024	Payment	Confirmed	3,832.85	[Redacted]	[Redacted]	[Redacted]		

Table Diagnostics

Remittance Address: [Redacted]

Please send Cheques to:
Remittance Processing
Finance FRI
Liverpool Victoria
County Gates
Bournemouth
BH1 2NF
Return to Account Details



Contact us

Personalbrokeraccounts@allianz.co.uk